

## How to Work With Modus Spam Filter

### What is modusMail Spam Filter?

Modus Mail provides a great way to filter out junk, phishing and SPAM e-mail messages, and includes an excellent antivirus solution.

### Scalable and secure email servers (by Vircom)

“Easy to use and administer, modusMail is more than a first-rate anti-spam mail server with **powerful virus protection**. It also provides the power and the scalability to address a broad range of corporate email security concerns.

modusMail combines full POP3, SMTP, IMAP4 and HTTP support with the proven Modus™ email protection technology to combat today's email threats... and tomorrow's.”

...

“**Quarantine reports**, which are sent on a pre-determined schedule to any or all users, can be completely customized per user/domain for maximum effectiveness. Viruses, spam, attachments and phishing are treated separately.”

(For full product information please go to: <http://www.vircom.com/en/products/modusmail/> )

### Availability and Pricing Information

PLANet Systems Group, as a part of its hosting services, provides secure email management to all clients who have their websites hosted on our secured servers and have opted for a secured email solution.


Price for setting up modusMail spam filter is 5\$ per month per one email account.

## Quarantine Report Message Received

When you receive an email from Sender “Administrative Message” ([nospam@brnets.com](mailto:nospam@brnets.com)) with a subject line: “Quarantine Report” it means that you have received a suspicious message or a list of messages that require your attention:

From: Administrative Message [nospam@brnets.com] Sent: Wed 7/9/2008 10:06 AM  
 To: contact@planetsg.com  
 Cc:  
 Subject: Quarantine Report

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### Quarantine Report

This is a spam and virus report sent to [contact@planetsg.com](mailto:contact@planetsg.com) on Wednesday, July 09, 2008 4:06:46 AM  
 You can [stop delivery](#) of these reports.

Statistics for email received in the last 7 days:				
Total Email	Total SPAM	Total Phish/Fraud	Total Viruses	Total Attachments
22	15	1	0	0

**The following messages have potentially harmful content**

File Type	Subject	From	Date	Release
Phishing	<a href="#">Bank of America Important Se</a>	customer-support-id-79kah@ban	7/8/2008 9:45 PM	N/A

**2** [Delete All Threats](#)

**The following messages have a high probability of being SPAM**

SPAM Type	Subject	From	Date	Release
Goods	<b>1</b> <a href="#">ID:49776 Breitling avenger at</a>	<a href="mailto:P5lygby2317964a@caledonia.com">P5lygby2317964a@caledonia.com</a>	7/8/2008 7:59 AM	<b>3</b> <a href="#">Release</a>
Miscellaneous	<a href="#">Hi contact</a>	<a href="mailto:caterpillari@fromru.com">caterpillari@fromru.com</a>	7/7/2008 4:13 AM	<a href="#">Release</a>
Goods	<a href="#">ID:86167 Tiffany accessories</a>	<a href="mailto:ATsamd@zoo.bt.co.uk">ATsamd@zoo.bt.co.uk</a>	7/6/2008 9:21 AM	<a href="#">Release</a>
Miscellaneous	<a href="#">Fw.</a>	<a href="mailto:shlomo@yahoo.com">shlomo@yahoo.com</a>	7/6/2008 12:40 AM	<a href="#">Release</a>
Goods	<a href="#">to contact</a>	<a href="mailto:5jenny.harrett@waterfordcham">5jenny.harrett@waterfordcham</a>	7/5/2008 9:48 AM	<a href="#">Release</a>
Goods	<a href="#">Good afternoon. I have a good</a>	<a href="mailto:znanbalenti@layerz.com">znanbalenti@layerz.com</a>	7/5/2008 1:42 AM	<a href="#">Release</a>
Health	<a href="#">Have your intimate life inspi</a>	<a href="mailto:uiaxu@bourques.com">uiaxu@bourques.com</a>	7/4/2008 8:05 PM	<a href="#">Release</a>
Goods	<a href="#">to contact</a>	<a href="mailto:52princesshotelsecurity@tyt.b">52princesshotelsecurity@tyt.b</a>	7/4/2008 4:32 PM	<a href="#">Release</a>
Goods	<a href="#">ID:20122 Surprise her with th</a>	<a href="mailto:Qvpjglffincaccar@maersk.com">Qvpjglffincaccar@maersk.com</a>	7/4/2008 7:36 AM	<a href="#">Release</a>

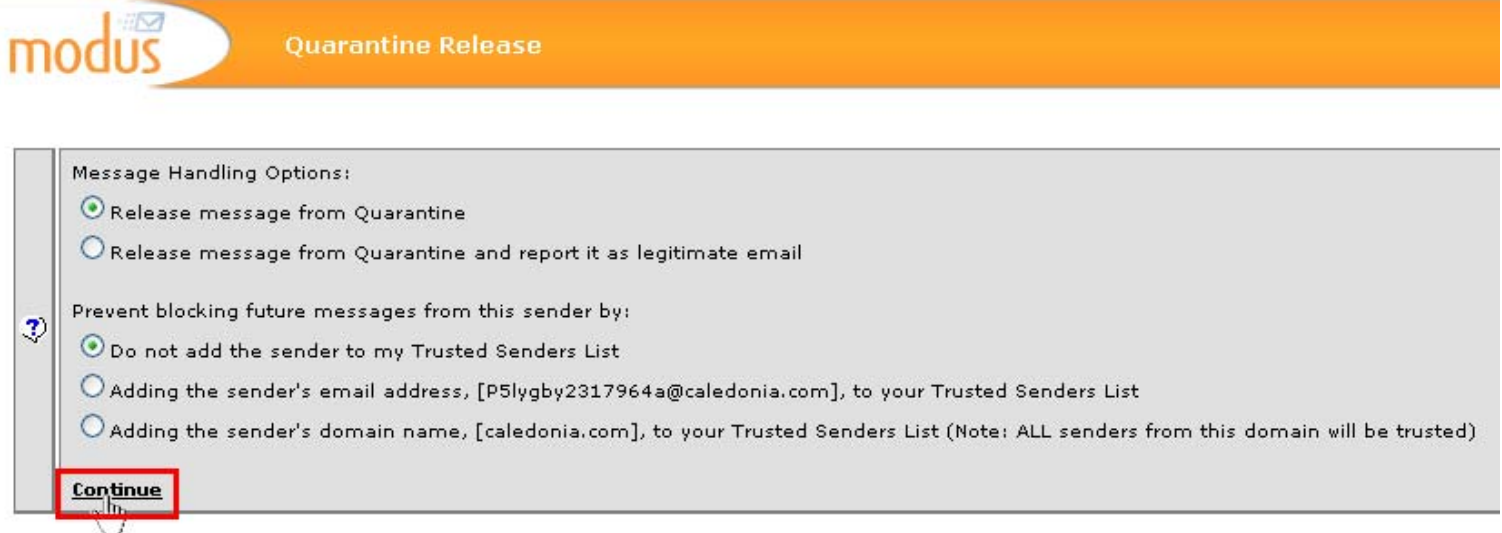
**2** [Delete All Spam](#)

IMPORTANT NOTE: You are receiving this report because some of the email that was sent to you or from you is suspected to be unsolicited (SPAM) or to have potentially harmful content. The suspect messages are being held in a personal folder called

## Actions

- 1** To preview a message from the list, click on a link with the Subject name to access and preview it on the server.
- 2** To delete ALL Spam messages at once or ALL threats received, please click on the appropriate link inside message body. A new browser window will open displaying the message that “All messages marked as Spam/threats have been successfully deleted.”

- 3 To release a message from the Quarantine and receive it next time you check your email simply click on “Release” link at the far right of the line containing message information. A new browser window will open, prompting you to choose release options for the selected message:



The screenshot shows the 'modus' logo and the title 'Quarantine Release'. Below this is a grey box containing the following options:

Message Handling Options:

- Release message from Quarantine
- Release message from Quarantine and report it as legitimate email

Prevent blocking future messages from this sender by:

- Do not add the sender to my Trusted Senders List
- Adding the sender's email address, [P5lygby2317964a@caledonia.com], to your Trusted Senders List
- Adding the sender's domain name, [caledonia.com], to your Trusted Senders List (Note: ALL senders from this domain will be trusted)

A red box highlights the 'Continue' button at the bottom left of the dialog, with a mouse cursor pointing to it.

Follow the instructions carefully and, upon choosing the most appropriate options for the message selected, click on “Continue”.

A message saying: “Your message has been released from quarantine.” Will be displayed, meaning that the released message is ready to be received to your inbox next time you check your mail.

## End Note

If you should experience any problems during your work with modusMail please don't hesitate to contact PLANet Systems Group support by email to: [support@planetsg.com](mailto:support@planetsg.com), or call 434.336.4357 to reach Vladimir Dukic.